

Role of a Pastoral Care Worker

The NSW role of a Pastoral Care Worker (PCW) or Wellbeing Support Officer (WSO) can include:

- whole school services:
 - working with school leaders and wellbeing staff to create a school environment that promotes the wellbeing of all students
 - supporting school camps, excursions and events
 - supporting community activities that connect the school to external partners and organisations
 - supporting school programs such as breakfast clubs, sporting group, social and other extra-curricular activities
- group services:
 - supporting the delivery of structured social emotional learning programs
 - running recess and lunchtime activities
 - providing classroom support
 - supporting learning groups – reading groups, homework groups
- one-to-one services:
 - working under the guidance of school leaders and trained wellbeing staff to support students experiencing difficult situations, including grief, crisis and personal or emotional challenges
 - working with school leaders and wellbeing staff to provide information and referrals to additional supports, including community services
 - providing individual learning support as agreed with school leaders and wellbeing staff
 - mentoring and coaching.

PCWs and WSOs don't provide counselling services to students. They work under the supervision and guidance of trained wellbeing staff to support individual students or groups of students.

PCWs can be of any faith. WSOs can be of any faith, or no faith. Both are prohibited from proselytising under the [project agreement \(PDF 9.4KB\)](#). (Proselytising is defined as trying 'to persuade someone to share your beliefs, especially religious or political beliefs' – [Collins Dictionary](#)).