

## Become cybersmart

Get to know the resources and information available from the ACMA Cybersmart website at [www.cybersmart.gov.au](http://www.cybersmart.gov.au)

## Tips for children and young people

If cyber bullied:

- stay calm
- think clearly
- talk to trusted peers and adults.

Access:

- information from the websites listed in this pamphlet
- confidential counselling from the SA Youth Healthline on 1300 131 719 or the Kids Helpline on 1800 55 1800.

## Where you can get help

### Your school

Keeping children and young people cybersafe is in everyone's best interest. Contact the school which your child attends. Principals can act on events beyond the school gate when student wellbeing at school is affected.

## Helplines for parents and caregivers

If you need additional advice, for DECS schools contact the DECS Parent Helpline: 1800 222 696. For Catholic and independent schools, phone the school.

For confidential support, phone the ACMA Cybersafety Contact Centre on 1800 880 176 or the SA Child and Youth Health Parent Helpline on 1300 364 100.

## Want to express your concern?

### About an e-crime

If you think the cyber event you know about may constitute a crime (see overleaf) you can contact your local police station or BankSA Crime Stoppers on 1800 333 000. Advice is also available from the ACMA Cybersafety Contact Centre on 1800 880 176.

## About your child accessing offensive sites

If you wish to report offensive or illegal content or online child exploitation you can complain to ACMA. At [www.cybersmart.gov.au](http://www.cybersmart.gov.au) go to 'cybersafety help'. ACMA will investigate the matter for you, but will not investigate complaints about something that a person disagrees with or simply does not like.

# Cyber bullying, e-crime and the protection of children and young people

## Advice for families

## Websites worth visiting

- Kids Helpline [www.kidshelp.com.au](http://www.kidshelp.com.au)
- Child and Youth Health [www.cyh.com.au](http://www.cyh.com.au)
- Cyberbullying Stories [www.cyberbullyingstories.org.au](http://www.cyberbullyingstories.org.au)
- DECS advice to parents and caregivers [www.decs.sa.gov.au/speced2/pages/bullying/](http://www.decs.sa.gov.au/speced2/pages/bullying/) [www.decs.sa.gov.au/speced2/pages/cybersafety/](http://www.decs.sa.gov.au/speced2/pages/cybersafety/)
- Bullying. No way! [www.bullyingnoway.com.au](http://www.bullyingnoway.com.au)
- Australian Communications and Media Authority (ACMA) Cybersmart website [www.cybersmart.gov.au](http://www.cybersmart.gov.au)
- ThinkUKnow internet safety program [www.thinkuknow.org.au](http://www.thinkuknow.org.au)

Produced in collaboration with the Coalition to Decrease Bullying, Harassment and Violence in South Australian Schools

Further information about the Coalition can be found at [www.decs.sa.gov.au](http://www.decs.sa.gov.au) > search 'coalition'.

The membership of the Coalition includes representatives from the three schooling sectors and the University of South Australia, Flinders University and the University of Adelaide.

This pamphlet provides information and advice about what to do if children or young people are feeling unsafe or uncomfortable following online or mobile phone communications, or exposure to offensive internet sites.

## What is cyber bullying?

**E-technology** provides individuals with a powerful means of communicating instantly with others in both positive and negative ways.

Cyber bullying is bullying which uses e-technology as a means of victimising others. It is the use of an internet service or mobile technologies – such as email, chat rooms, discussion groups, instant messaging, webpages or SMS (text messaging) – with the intention of harming another person.

**Examples** can include communications that seek to intimidate, control, manipulate, put down or humiliate the recipient.

**Activities** can include repeated negative messages, sexual and racist harassment, denigration, impersonation, trickery, exclusion and cyber stalking.

Cyber bullying may involve varying levels of severity, ranging from occasional messages to frequently repeated and highly disturbing threats to a person's life.

The targeted person often feels powerless and may need help.

Cyber bullying can be an e-crime, a fact often not clearly understood by those involved.

## What is e-crime (electronic crime)?

E-crime occurs when a computer or other electronic communication devices (eg mobile phones) are used to commit an offence, are targeted in an offence, or act as a storage device in an offence.

A minority of children and young people are involved in e-crime.

## Examples from the South Australian Police (SAPol)

### Sexting may be an e-crime

*With my mobile phone I took a photo of my girlfriend naked and sent it by text to everyone. What a laugh!*

**Offence:** Production or dissemination of child pornography

**Maximum penalty:** Imprisonment for 10 years

### Impersonation may be an e-crime

*I got into their email account and sent abusive emails to everyone in the address book.*

**Offence:** Unlawful operation of a computer system

**Maximum penalty:** Imprisonment for 6 months or \$2,500

### Intimidation may be an e-crime

*He told me if I didn't do what he said he would put that photo on the internet and tell all my friends. I was so embarrassed.*

**Offence:** Blackmail

**Maximum penalty:** Imprisonment for 15 years

### Harassment may be an e-crime

*I created a website about X and we all put stuff on there about how much they and everyone else like them are hated.*

**Offence:** Racial vilification

**Maximum penalty:** \$5,000 or imprisonment for 3 years, or both

### Other offences

Using internet or mobile phone carriers:

- for suicide-related material  
Maximum penalty: \$100,000
- to make a threat  
Maximum penalty: Imprisonment for 7 years
- to menace, harass or cause offence  
Maximum penalty: Imprisonment for 3 years.

## What schools are doing to protect students

Research shows schools are one of the safest environments for your child. South Australian schools have been shown to have the lowest rate of school bullying compared with other states and territories (Australian Covert Bullying Prevalence Study, Edith Cowan University, March 2009). Your school will have the following safety measures in place.

### Guidelines

Schools have clear guidelines about bullying. Most have user agreements or policies regarding internet access and mobile phone use. Principals use discipline procedures for breaches. A suspected e-crime or capturing a crime on a mobile device may result in SAPol intervention.

### Filters

Schools use filters to guard against students accessing inappropriate online material. However, with the explosion in wireless and mobile devices students can bypass these conventional network systems. Behaving safely online is more effective than filtering.

### Training

All teachers are required to undertake Responding to Abuse and Neglect: Education and Care Training which provides guidance on keeping children and young people safe. Schools are taking up the cybersafety professional development program offered by the Australian Communications and Media Authority (ACMA). This program provides valuable information about the risks confronting students online and strategies to help make their experiences safe and positive.

### Child protection programs

The Department of Education and Children's Services (DECS), Catholic Education South Australia and the Association of Independent Schools of SA

are implementing child protection initiatives across South Australian schools.

## Tips for parents and caregivers

Parents place boundaries on children and young people when they go beyond the front gate. We should also place boundaries on them when they leave home via the internet.

### Talk to your child

Discuss how to behave to stay safe online with your child. Reassure your child that you are there to help if they get into trouble.

### Provide safe and supervised access

Consider where and when your child accesses the internet and mobile technologies. It is recommended that internet access, including wireless access, should be in a public place. Mobile phones can provide internet access out of your sight. Make sure you have safety software installed – antivirus, spyware and a firewall, and age-appropriate parental controls.

### Monitor e-technology use

Know what sites your child is using to talk and share online. Remind your child that their digital footprint is permanent and can be tracked by others.

### Observe your child's behaviour

Watch and act upon any behavioural changes in your child.

### Seek support

Use the contacts in this pamphlet if you are concerned about changes in your child's behaviour. For example, you could contact ACMA to request the removal of offensive or illegal content from a website.